**Communication and Listening Worksheet Questions**

1. When does communication occur?
2. When is the communication process triggered?
3. What kind of messages are there?
4. How are our five senses and communication linked?
5. What is a communication channel?
6. What is the worst assumption a person giving a message can make? Explain
7. What can contradict the spoken word?
8. What does an active listener do?
9. What are 3 things about the speaker that can be distracting to a listener?
10. What two things do listeners’ need to pay attention to when listening?